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Noisedirect
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NATIONAL NOISE SERVICE
www.Noisedirect.co.uk

Examination of the CIEH Annual Noise Survey 2013 - 2014

The Chartered Institute of Environmental Health (CIEH) collects data on local authorities' noise enforcement in England and Wales.

For most people the first source of help should be the free statutory service provided by their local Council, yet complaints to Councils during 2013 - 2014 fell from 194,501 to 145,514 a decrease of **25.2%**.

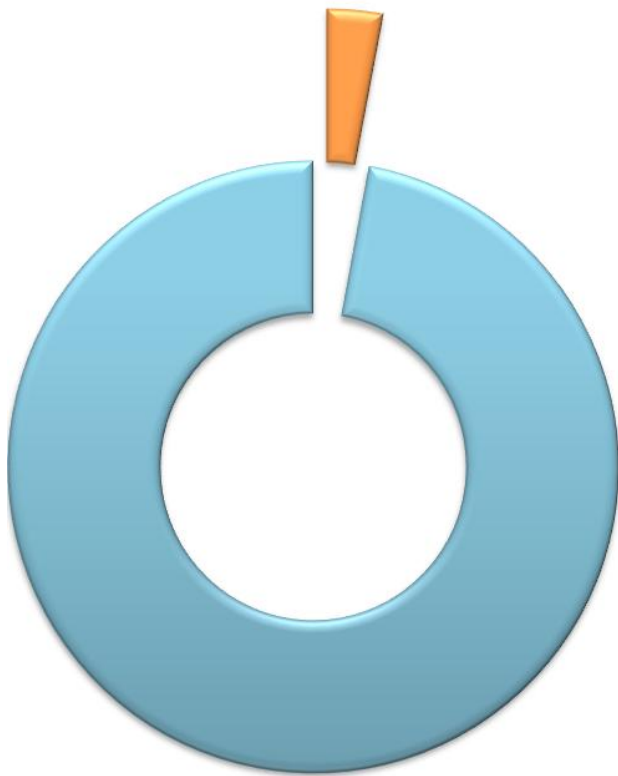
The number of Councils responding to the CIEH also fell by **3%**. And out of 145,514 complaints received in 2013/14 only 37,105 or **25.5% were considered potentially actionable**.

Noisedirect analysis of data from the CIEH Annual Noise Survey 2013-14 found:

- **Out of 348 Councils only 151 Councils; 43% responded to the survey;**
- **Councils received a total of 145,514 noise complaints between 2013-14;**
- **The single largest group of complaints was 71,031 from single family homes;**
- **Only 19,550 residential noise incidents from single family homes were confirmed as potentially actionable;**
- **In 4,912 cases of statutory nuisances, Councils decided no action was possible;**
- **Only 5 fixed penalty notices were served under the Noise Act 1996;**
- **Only 6 fixed penalty notices were served in London under Section 80(4A) of the Environmental Protection Act 1990;**

And that:

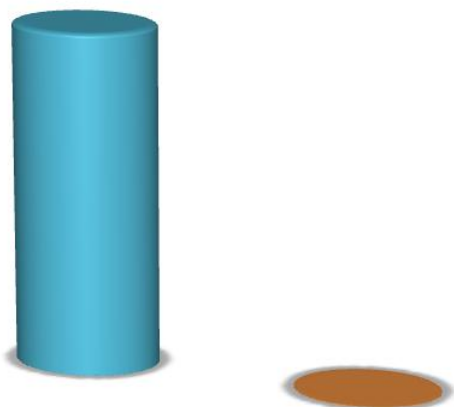
Only 3% of all noise complaints resulted in any kind of Noise Enforcement Notice being served.



- Only 3% of all noise complaints result in a Noise Enforcement Notice being served.
- 97% of all noise complaints did not result in a Noise Enforcement Notice being served.

Prosecutions by Councils in 2013-2014 decreased by 71%

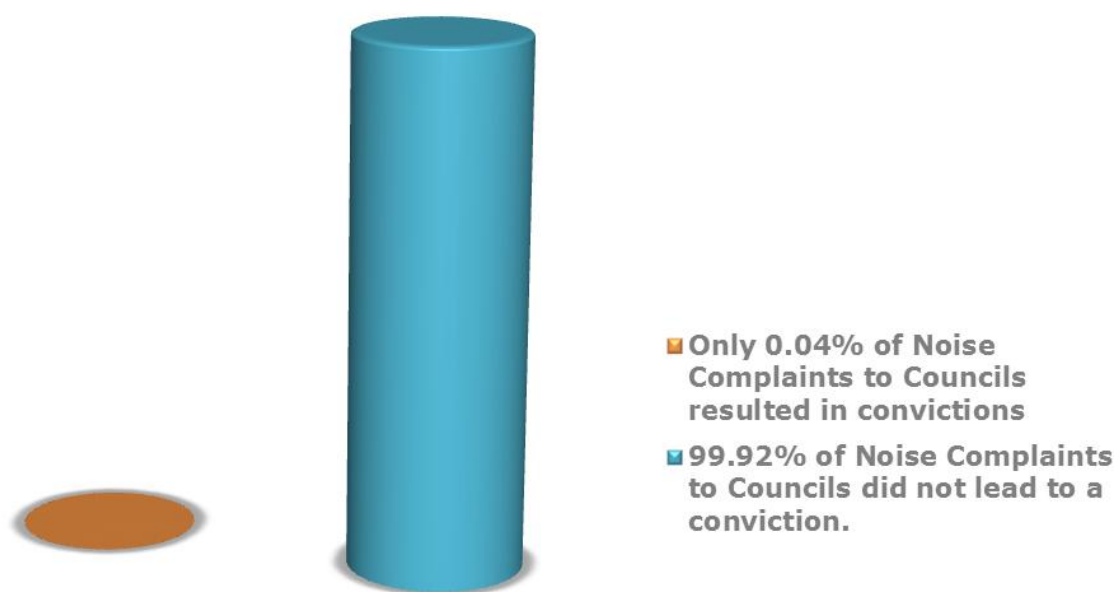
Only 0.23% of Noise Complaints to Councils resulted in Prosecution.



- 99.77% of all noise complaints received by Councils did not result in prosecution
- Only 0.23% of all complaints resulted in prosecution

Convictions secured by Councils in 2013-2014 decreased by 64.9 %

Only 0.04% of Noise Complaints to Councils resulted in Convictions



From the 145,514 complaints received in 2013-14 Councils were able to informally resolve 10,037 complaints.

Noisedirect is the UK's only independent, National Noise Service providing advice and noise services nationwide. Noisedirect operates 10.00-16.00 hours Monday to Friday with the option of weekend, Bank Holiday, and evening appointments. Callers, whether noise makers or sufferers, can discuss any noise issue under a fixed fee of £39 (plus VAT) for a 30 minute consultation and speak with a qualified and experienced Environmental Health Practitioner, by phoning a low cost national number (0207 183 1184 or 08453 31 32 30). Noisedirect Experts can carry out nuisance and acoustic assessments and regularly appear in Magistrates', County Court cases and appeals and cases listed for hearing in the High Court. Noisedirect seeks to dispel noise myths and promote **#NoiseJustice**. At Noisedirect we believe everyone has a right to live peacefully. Barriers to **#NoiseJustice** exist in the form of **Noise Antonyms** embodied by the inability to live and work peacefully in a safe, sustainable environment, due to noise perceptions, policies, and enforcement; characterised by a host of political, cultural, social, geographical, financial and practical barriers. **#WagingPeace** www.noisedirect.co.uk

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