



Noisedirect
08453 31 32 30
NATIONAL NOISE SERVICE
www.Noisedirect.co.uk

INTERNATIONAL NOISE AWARENESS DAY- 30 April 2014 Examination of the CIEH Annual Noise Survey 2012 - 2013

The Chartered Institute of Environmental Health (CIEH) collects data on local authorities' noise enforcement in England and Wales. With the advent of the 19th International Noise Awareness Day - #INAD; Noisedirect examines the results of the latest CIEH Annual Noise Survey of local Councils.

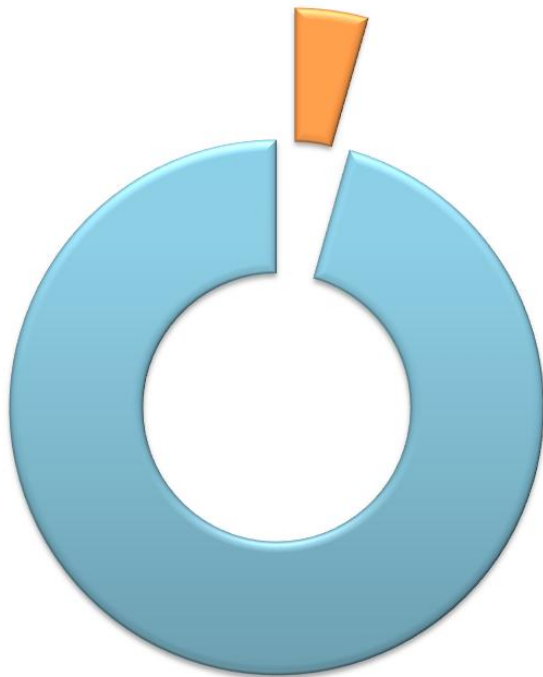
For most people the first source of help should be the free statutory service provided by their local Council, yet only 0.6% of the population actually complain to their local Council about noise nuisance.

Noisedirect analysis of data from the CIEH Annual Noise Survey 2012/13 found:

- **Out of 348 Councils only 46% responded to the survey;**
- **Councils received a total of 194,501 noise complaints between 2012/13;**
- **The single largest group of complaints was 85,977 from single family homes;**
- **Only 34,243 residential noise incidents were confirmed as potentially actionable;**
- **In 5,533 cases of statutory nuisances, Councils decided no action was possible;**
- **Only 11 fixed penalty notices were served under the Noise Act 1996;**
- **Only 5 fixed penalty notices were served in London under Section 80(4A) of the Environmental Protection Act 1990;**

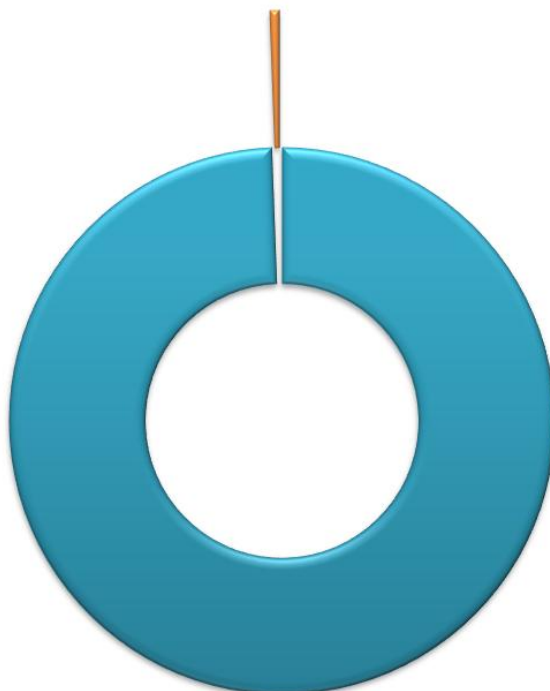
And that:

Only 4.6% of all noise complaints resulted in an Abatement Notice being served under the Environmental Protection Act 1990.

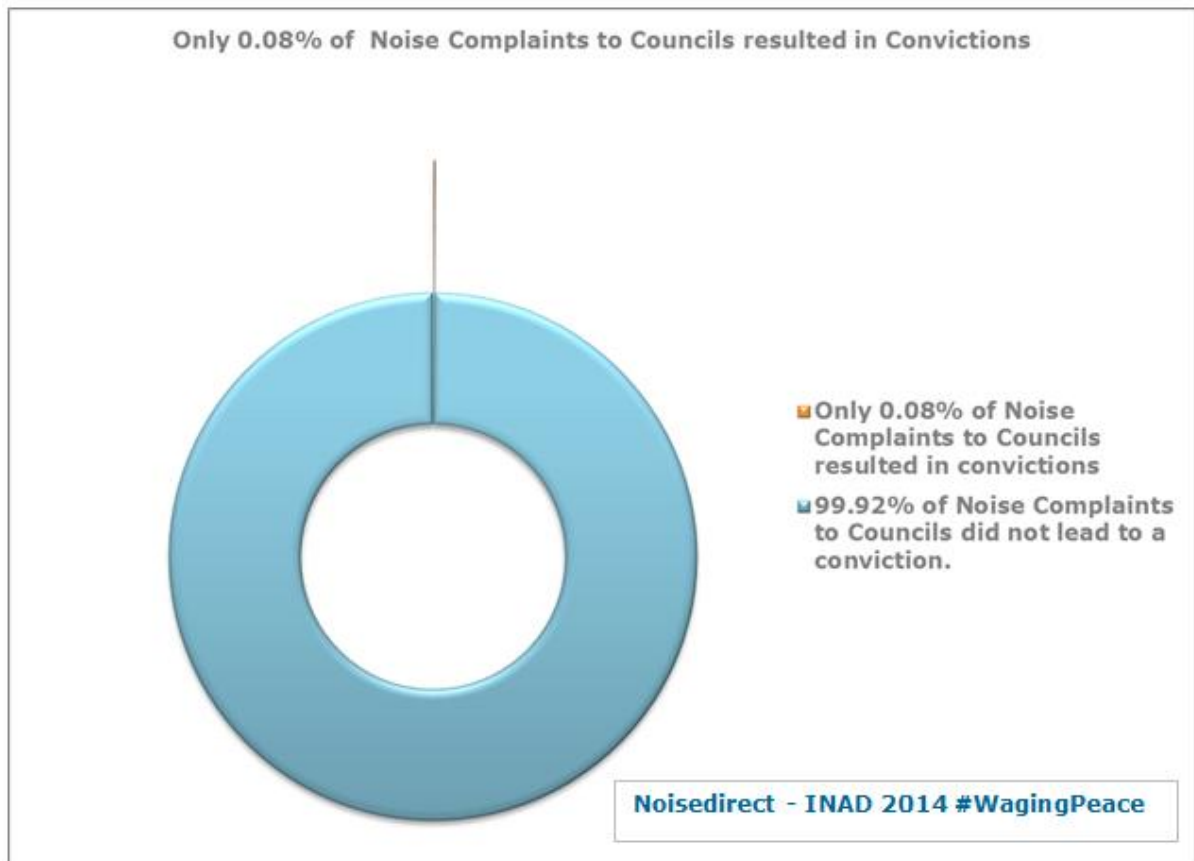


- Only 4.6% of all noise complaints result in a Noise Abatement Notice being served.
- 95.4% of all noise complaints did not result in a Noise Abatement Notice being served.

Only 0.59% of Noise Complaints to Councils resulted in Prosecution.



- 99.41% of all noise complaints received by Councils did not result in prosecution
- Only 0.59% of all complaints resulted in prosecution



From the 194,501 complaints received in 2012/13, Councils were able to informally resolve 7,252 complaints.

Noisedirect is the UK's only independent, National Noise Service providing advice and noise services nationwide. Noisedirect operates 10.00-16.00 hours Monday to Friday with the option of weekend, Bank Holiday, and evening appointments. Callers, whether noise makers or sufferers, can discuss any noise issue under a fixed fee of £39 (plus VAT) for a 30 minute consultation and speak with a qualified and experienced Environmental Health Practitioner, by phoning a low cost national number (0207 183 1184 or 08453 31 32 30). Noisedirect Experts can carry out nuisance and acoustic assessments and regularly appear in Magistrates', County Court cases and appeals and cases listed for hearing in the High Court. Noisedirect seeks to dispel noise myths and promote **#NoiseJustice**. At Noisedirect we believe everyone has a right to live peacefully. Barriers to **#NoiseJustice** exist in the form of **Noise Antonym**s embodied by the inability to live and work peacefully in a safe, sustainable environment, due to noise perceptions, policies, and enforcement; characterised by a host of political, cultural, social, geographical, financial and practical barriers. **#WagingPeace** www.noisedirect.co.uk

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